



## Certificate of Warranty

All Aupurit™ products are supplied with a 25-year warranty against any manufacturing defects. The period of the warranty commences on the date of purchase. Any defective product will be repaired or replaced free of charge.

### Warranty Conditions

- This warranty is only applicable to Aupurit™ pipe & fittings used as a system and voided if used with other branded pipes, fittings, or materials.
- Installation must have been carried out by a licensed plumber and gasfitter.
- Failure is due to a fault in the manufacture of the product.
- Installation of the product has been in accordance with the instructions provided in the technical manuals
- Installation must be in full accordance with the relevant local and national plumbing regulations and AS/NZS standards (AS/NZS 3500, AS/NZS 5601)
- The system must be operated at temperatures and or pressures that is within the recommended working conditions specified in the technical manuals
- This warranty does not extend to failure or defect caused by normal wear and tear, mechanical overload, paint, adhesives, abrasion, corrosion or over pressurisation.
- No liability will be accepted for loss of profits, loss of revenue, loss of use, loss of contracts, loss of production or any other consequential loss or damage.

### Claim Procedure

- This warranty is offered by the manufacturers of the Aupurit™ products and the merchant whom you purchased the product. The merchant involved should be notified of any potential claim immediately. Proof of purchase is required to validate the warranty period and if this is not available, the warranty period shall default to the date of manufacture for each product. The product needs to be inspected by an authorised representative of the manufacturer within 30 days of the alleged product failure.
- To be entitled to claim under this warranty, you must send a Warranty Claim Form to the merchant.
- Should product be returned, a sufficient length of pipe must be supplied so that all the pipe markings are visible. Should a fitting be returned, it must be supplied with the pipe still attached with sufficient length of pipe to show the markings.
- If the goods need to be returned to the manufacturer for assessment or repair, Aupurit™ will arrange delivery and bear the associated costs.
- Aupurit™, the manufacturer and the merchant also reserve the right to engage a nominated outside agent to assess any faulty product before honouring any warranty claim.
- Once a reasonable pre-approved amount is confirmed in writing by the manufacturer, repairs can begin.
- Any repairs or replacement undertaken without Aupurit™, the manufacturer's or the merchant's approval will not be covered by this warranty.

**Aupurit Plumbing Systems Ltd**

